

Resources for Shorewood Residents in Need

BASIC NEEDS

IMPACT 2-1-1 211. Information and referral for Milwaukee County residents in need of assistance with family, health and social services. 24/7 telephone intervention and assessment for issues including emergency food; alcohol or other drug abuse; access to health care; homelessness and emergency shelter; family and parenting issues; legal assistance; and health insurance coverage/Affordable Care Act. A comprehensive searchable resource database can be accessed via the IMPACT [website](#).

Aging and Disability Resource Center of Milwaukee County

414-289-6874. Information and referrals regarding community resources, benefits and services. Click [here](#) for a comprehensive online resource database.

Community Advocates 414-449-4777, 728 N. James Lovell St., Milwaukee, WI 53233

Assists low-income Milwaukee residents meet their most basic needs.

HEALTH AND WELLNESS SUPPORTS

Domestic Violence 414-933-2722. 24-hour domestic violence hotline.

Alzheimer's Association Wisconsin 800.272.3900. **Dementia Supports**

24/7 HELPLINE— Support services for people with dementia and their care providers.

HealthCare.gov Health Care Insurance Marketplace Access

1-800-318-2596. A comprehensive database to access the health insurance marketplace.

Covering Wisconsin 608-261-1455. A nonprofit in Wisconsin that helps people find and use health

insurance. Provides free help with healthcare plans, coverage and billing issues.

MENTAL HEALTH AND SUBSTANCE ABUSE CRISIS INTERVENTION

9-8-8 Dial 988 to connect to nationwide suicide crisis lifeline.

UpliftWI, 534-202-5438

Callers experiencing mental health and substance use concerns speak with certified peer specialists who have navigated their own mental health and substance use challenges. They help callers identify wellness goals and share information about community resources if requested.

Behavioral Health Crisis Line 414-257-7222. If you or someone you know is experiencing a crisis,

the Crisis Mobile Team can provide an assessment, stabilization and link to appropriate services 24/7. Services may include assessment, treatment, safe short-term housing and crisis stabilization.

FOR NON-EMERGENCIES Related to Mental Health and/or Substance Abuse

If you are helping a person aged 18 or older in need of behavioral health or substance abuse help call BHD's [Community Access to Recovery Services \(CARS\)](#) program at 414-257-8085

For persons younger than 18, all children's services at the Milwaukee County DHHS Behavioral Health Division are centered on the [Wraparound Milwaukee](#) program. Referrals to Wraparound Milwaukee have a single point of contact: call 414-257-7607 to get the process started.

[Mental Health America of Wisconsin](#)

414-276-3122. A comprehensive website with mental health services, programs and resource directories.

[National Alliance on Mental Illness – Southeast Wisconsin](#)

414-344-0447. Provides support, education, advocacy and resources for mental health. Text 741741 for free, confidential crisis counseling.

LEGAL SUPPORTS

[Milwaukee Bar Association Lawyer Referral & Information Service](#)

414-274-6768. There is no charge to receive a referral. The attorneys in the service are all private attorneys who set their own rates. Cost can be discussed with the attorney after the referral is made.

[Senior LAW – Legal Action of Wisconsin](#) 855-947-2529 or 414-278-1222, Monday-Friday from 8:00 a.m. - 4:30 p.m. SeniorLAW provides free legal services to older adults in Milwaukee County. Attorneys are prepared to assist individuals with both eviction and foreclosure defense.

[Legal Aid Society of Milwaukee](#) Leave a message at 414-727-5300. The Legal Aid Society of Milwaukee provides free legal services to low-income residents of Milwaukee County.

[Marquette FREE Legal Clinics](#) Call 414-278-3965 to leave a voicemail requesting an appointment. The Marquette Volunteer Legal Clinics provide free brief legal advice and referral services on most civil legal matters.

LOCAL SUPPORTS

[North Shore Health Department](#) 414-371-2980. Immunizations, lead testing, radon testing kits, disease investigations, animal bite and rabies control, human health hazard investigations, Beach water testing and monitoring, certified child passenger safety technicians check that car seats are installed properly, lactation counseling and newborn home visits, public health emergency preparedness.

[Senior Resource Center](#) 414-847-2727, src@shorewoodwi.gov. Links to service providers and programs for older adults, social, recreational and informational programs, volunteer opportunities and services.

MEDIATION SERVICES- FREE

Mediate Wisconsin

Call: -414-939-8800, 8:30-4:30 Monday – Friday. Mediate Wisconsin provides free mediation services in Milwaukee County to help parties in the following situations: Mortgage Foreclosure, Eviction, Landlord-Tenant Disputes

Village of Shorewood

414-847-2700. Shorewood Resources for resolving issues among neighbors and businesses.

TRANSPORTATION

EAST SIDE SENIOR SERVICES 414-210-5881 essmilw@gmail.com. Any older adult (60+) living within the upper or lower East Side of Milwaukee and Shorewood is eligible for assistance with transportation, groceries and check-in calls.

ERAS SENIOR NETWORK 414-488-6500. Older adults 60+ throughout Milwaukee County are eligible for free transportation to essential medical appointments with volunteer drivers.

For people needing assistance to get in and out of vehicles:

MCDA Transportation for 60 and older. To enroll call 414-289-6874. Transit vans provide rides for medical and dental appointments for a fee of \$3 each way. Free rides to Senior Dining sites, County-owned Senior Centers, MCDA Wellness Programs, polling sites and for groceries. Accessible vans are available.

Transit Plus - No age restrictions. To register call 414-343-1700. Transit Plus provides rides to any location in Milwaukee County for eligible riders with a disabling illness or condition that prevents them from using the bus. The cost is \$4 each way and must be scheduled in advance. A doctor must certify that the person is not able to use public transportation. Accessible vans are available.

Victim Witness Services

Victim-Witness Services 414-278-4667. The Victim Witness Services Division ensures all victims and witnesses of crime are treated with fairness, dignity and respect. Advocates assist victims/witnesses and their families throughout the criminal court process to access services and exercise their rights afforded by Wisconsin Statute 950 and the Wisconsin Constitution.