



Transportation Assistance in Milwaukee County

FOR PEOPLE AGE 60 AND OLDER ABLE TO GET IN AND OUT OF A VEHICLE INDEPENDENTLY

EAST SIDE SENIOR SERVICES

414-210-5881, essmilw@gmail.com

Any older adult 60 years or older and living within the East Side of Milwaukee and Shorewood is eligible for assistance with transportation to medical appointments, groceries, and banking.

ERAS SENIOR NETWORK

414-488-6500, info@eras.org

Volunteer Drivers are available for Milwaukee County residents 60 years or older. ERAS provides rides to meet basic needs, such as to the doctor or dentist appointments, or trips to the pharmacy, grocery store, or bank. Rides are free and must be scheduled 7 days in advance. Call for more information.

FOR ELIGIBLE RIDERS AND PEOPLE NEEDING ASSISTANCE TO GET IN AND OUT OF VEHICLES

Milwaukee County Aging and Disabilities Service – Older Adult Transportation (OATS)

414-289-6874, <https://www.dhs.wisconsin.gov/adrc/consumer/milwaukee.htm>

Milwaukee County residents age 60 and older are eligible for transportation for healthcare appointments, grocery shopping, farmer's markets, food distribution sites, Senior Dining sites, select senior centers, wellness programs, supportive services, county owned or sponsored civic cultural sites, and voting locations. Accessible vans are available. Riders must not have easy access to other means of transportation and not be enrolled in Family Care, IRIS, Partnership, or PACE. Rides are provided Monday through Friday from 8 a.m. to 5 p.m. within Milwaukee County. Rides must be scheduled a minimum of three business days in advance. The cost is \$4 each way. Free rides to Senior Dining sites, County-owned Senior Centers, MCDA Wellness Programs, polling sites and for groceries.

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OTHER TRANSPORTATION OPTIONS

Disabled American Veterans offers rides to and from the Milwaukee VA Medical Center for veterans. Rides are free and must be scheduled two weeks before your appointment. Call 414-384-2000 ext. 47274 for more information or follow this link to the website [Free VA Transportation for Veterans | DAV](#)

Family Care, IRIS, PACE, Partnership: Contact your long-term care program to discuss transportation options available to you.

MCTS Public Bus Transportation – WISGO Card and Reduced Fare Card (65 and older or with disability) - Download application online [TP51-Reduced-Fare-Application_2-23-\(1\).pdf \(ridemcts.com\)](#) download application, fill application out, print it and mail completed application and copy of your photo ID, along with a recent photo, to the office 1942 N 17th Street Milwaukee WI 53205. Your card will be mailed to you once your application has been processed. OR Obtain an application in person at **1942 N 17th Street Milwaukee WI 53205**. The office is open to the public Monday-Friday, 8 a.m.-4:30 p.m. Cash will always be accepted on the bus for single rides. Transfers are no longer offered. 414-344-6711

MCTS Transit Plus - No age restrictions. Provides rides to any location in Milwaukee County for eligible riders with a disabling illness or condition that prevents them from using the bus. The cost is \$4 each way and must be scheduled in advance. A doctor must certify that the person is not able to use public transportation. Accessible vans are available. To register call 414-343-1700 or download an application here: [Application for Eligibility Certification \(ridemcts.com\)](#).

MTM provides Non-Emergency Medical Transportation (NEMT) for Wisconsin Medicaid and BadgerCare Plus members. Rides are free or reimbursed and must be scheduled at least 2 business days in advance. Call 1-866-907-1493 for more information. Hours: Monday through Friday, 7:00 a.m. – 6:00 p.m. Central Time (CT).

Souls to the Polls MKE - Offers free round-trip rides to Milwaukee area voters who would like to go vote on Election Day or return their absentee ballots during early voting hours. Call 414-742-1060 to schedule a ride.